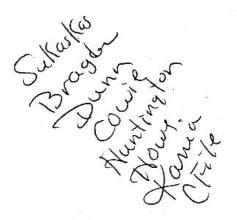
Karen Romano Ann Morrison Director - Regulatory Affairs



1 Davis Farm Rd. Portland, Me. 04103 Tel 207 797-1355 Fax 207 797-1392 Romano morrison shared@verizon.com

BY FAX

RE:

August 2, 2004

Dennis Keschl Administrative Director Public Utilities Commission 242 State Street Augusta, Maine 04333-0018

Investigation Into the Adequacy of Utility Services in Maine During Power Outages, Docket No. 2002-151

Dear Mr. Keschl:

In the November 14, 2003 Order in the above-referenced docket, Ordering Paragraph 2 requires Verizon to add to its already filed emergency response plans, providing "detailed emergency response plans to provide operational guidance during future emergencies and maintain a current copy of all such plans at the Commission." Verizon is required "to prepare or update, and file these plans within six months of the Order." Due to the preoccupation of personnel involved with the ERP with preparations for the Democratic National Convention in Boston, Verizon was granted an extension of this deadline until August 1, 2004.

To date most of the work has been completed on the Emergency Response Plans However, due to its comprehensive nature, additional finetuning and internal reviews are required. Verizon is requesting an additional extension to August 16th for delivery of the finished plan. This has been discussed with and found to be acceptable to Staff.

Thank you very much for supporting this request.

Sincerely.

Karen Romano

Cc:

J. Sukaskas